

# Mississippi Baptist Health Systems



**Company Overview:** Parent company of 564-bed Baptist Medical Center, The Mississippi Hospital for Restorative Care and a number of related healthcare services and programs.

**web site:** [www.mbhs.com](http://www.mbhs.com)

**Location:** Jackson, MS

**Industry:** Health Care

**NetDocuments Usage:** Document Management

**Software switched from:** File Directory structure. Had looked at Hummingbird and Interwoven.

## CHALLENGE

- "We had basic document management needs for our legal department. The legal department focuses half on contracts, vendors, etc. The other half focuses on physicians, legal cases, etc. We needed a way for both of these areas to meet and share work."
- "We wanted efficiency including having all of our documents in one place and accessible."
- "Establish consistency in the way our document work is handled and organized."

## SOLUTION

- "Everything about NetDocuments was easy. It was easy to learn, easy to implement, and easy to work with. It was up and running and that's what we needed. Our legal department have great legal minds but are not real computer savvy so we needed a solution they can begin using quickly without a lot of hassle. We found that other solutions were convoluted and had more than we would ever need or want."

## RESULTS

- "NetDocuments gave us exactly what we were seeking and that's efficiency, as well as features such as having a single place to store our documents in an organized manner, and accessibility for everybody."
- "The NetDocuments staff were great! They did everything they said they would. It was very professional and no hassle. We set out to do it and we did it. In my experience most things don't work that way but with NetDocuments it did!"
- "It has been GREAT! It has been an overall positive, professional experience. We work with vendors every day and you just never know what you're going to get. And even if they tell you it's going to work out in their selling process, you are still not sure. But with NetDocuments it has been a really good experience of integrity and professionalism."